

EagleView® HD Android™ Tablet User Guide

For Android™ v. 3.0 and Higher

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Overview

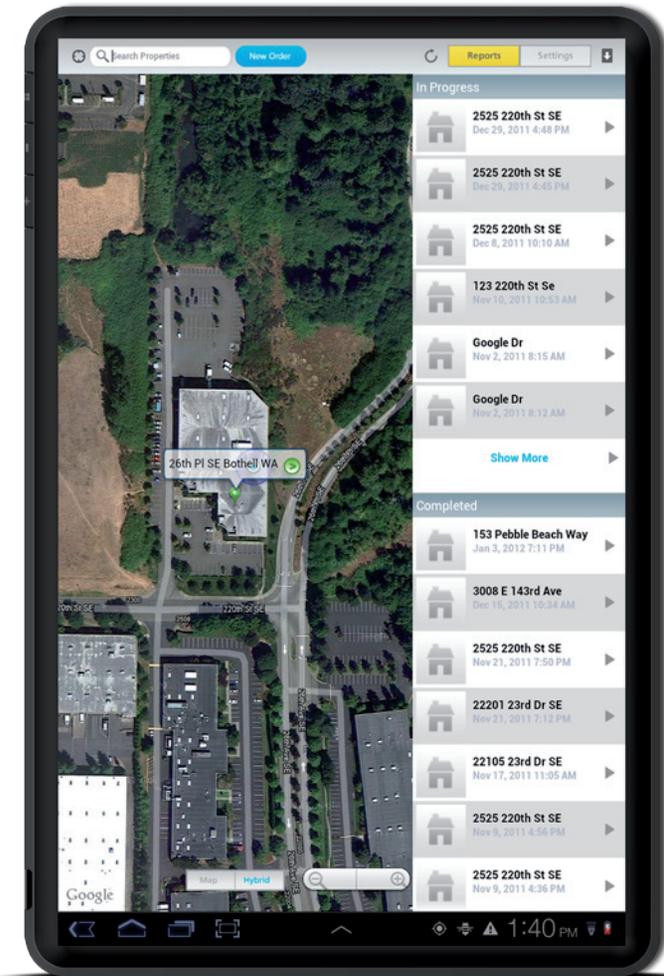
Do you wish you could place orders, view measurement details and check the status of pending orders when you're out in the field?

Now you can.

EagleView HD Android™ mobile application works seamlessly with your Android, providing on-site ordering based on your GPS locations and handy access and storage for all of your measurement details. Save time when you're on the go—pair it with your regular online web site usage for complete portability!

Available Features:

- Use your same eagleview.com credentials to log in
- Easily place new orders anytime, anywhere
- Attach property photos to your order and edit
- Check the status of pending orders
- Receive completed orders as soon as they're ready
- View and store all of your reports on your Android
- Access valuable report measurement data and details while away from your desk
- Obtain the same quality, accuracy and customer service you deserve



Getting Started

Congratulations on deciding to use the EagleView HD Android Application. This document outlines some of the primary functionality of your new application.

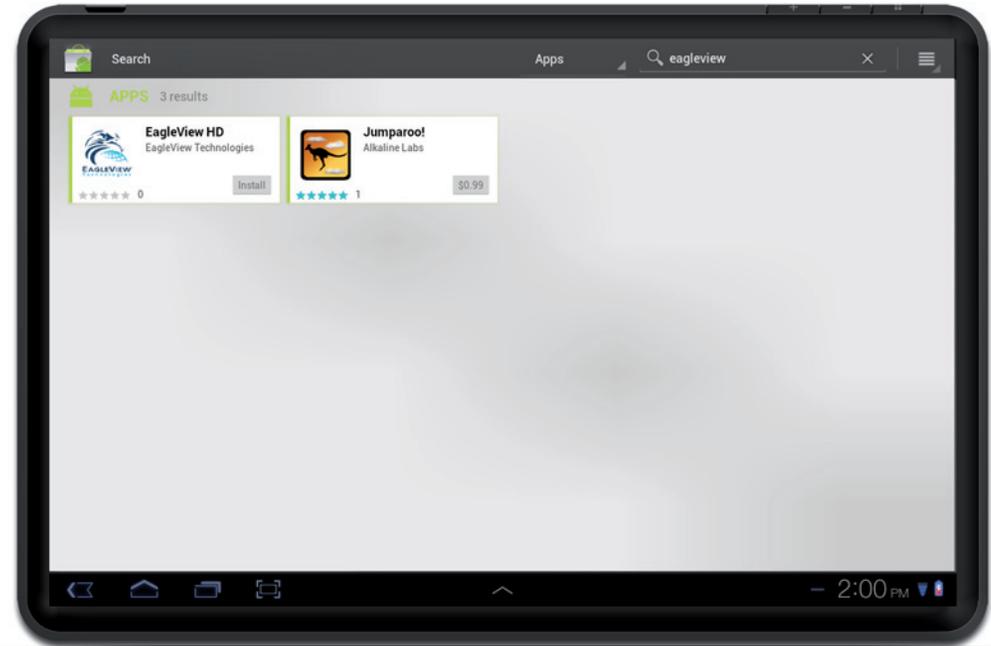
Installation

Application installation is quick and easy with a few simple steps.

- On the Android desktop, choose the **Android Market** icon to locate and download the EagleView HD Android Application*
- From the **Android Market**, choose **EagleView HD Android Application** from the list and follow the instructions to download and install the application.

* You must have a connection to the Internet to install the application and to download the most recent orders. If you do not have an Internet connection, or the connection detected is poor quality, an alert appears.

- After installation, tap the **EagleView** icon on your device desktop to launch the program.

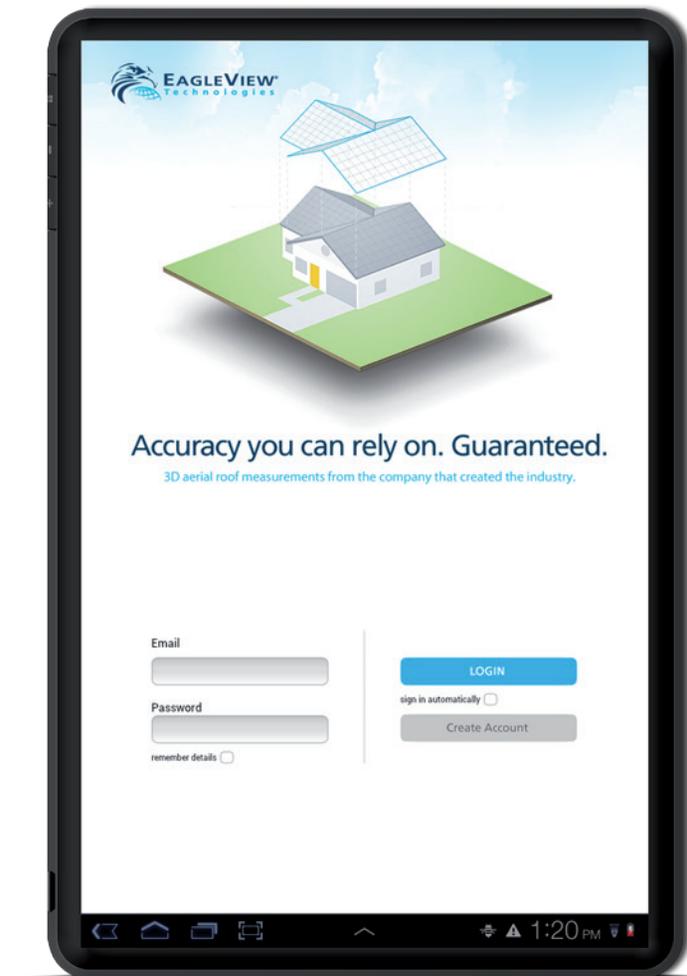


Login

You'll find the sign-in process to be easy and similar to most application sign-in pages.

To sign in, type your email address and password to sign in to the application—the same credentials you currently use on eagleview.com. Then, tap **Login**.

If you do not yet have an account, tap Create Account to access eagleview.com and create one. Then, return to EagleView on the Android to log in.



Sign-in Settings

Remember Details

Enable the **Remember Details** option to remember your application settings between sessions.

Auto Login

Enable **Auto Login** to initiate automatic sign-in. This may save time on a personal device, but should be disabled on devices that may have multiple users. With this setting enabled, the login screen does not appear each time you launch the application.

Cache Settings

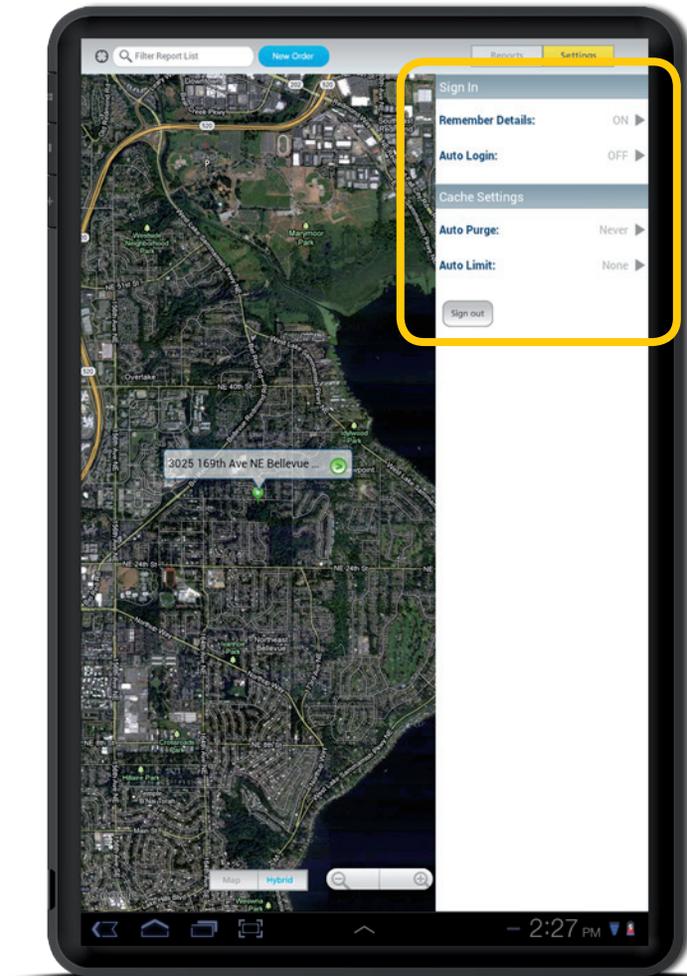
Auto Purge

Set your preferred **Auto Purge** option to identify how long you wish to store history. Tap **Save** to store your settings, or **Cancel** to ignore setting changes.

Auto Limit

Identify your device file limit by selecting from the **Auto Limit** list. Tap **Save** to store your settings, or **Cancel** to ignore setting changes.

You must have a connection to the Internet to download the most recent orders. If you do not have an Internet connection, or the connection detected is poor quality, an alert appears.



Reports

After login the application synchronizes and loads your orders, displaying them in the right navigation pane under three distinct headings:

In Progress

The **In Progress** list displays orders currently being completed at EagleView.

Saved

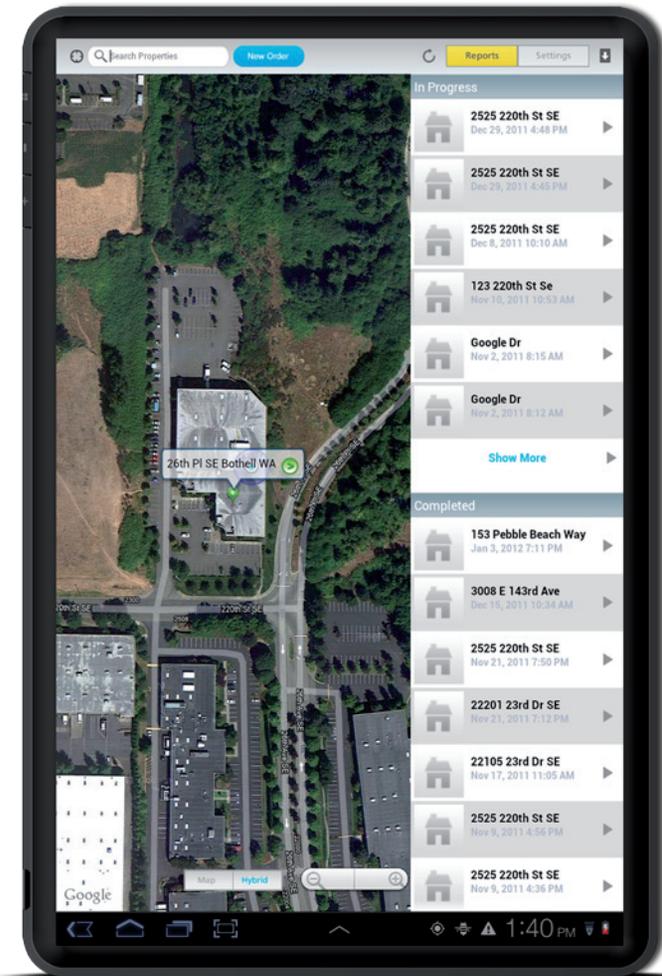
The **Saved** list holds orders pending—i.e. not yet submitted to EagleView.

Completed

The **Completed** list shows completed reports ready for review, including the date/time the order was completed and delivered.

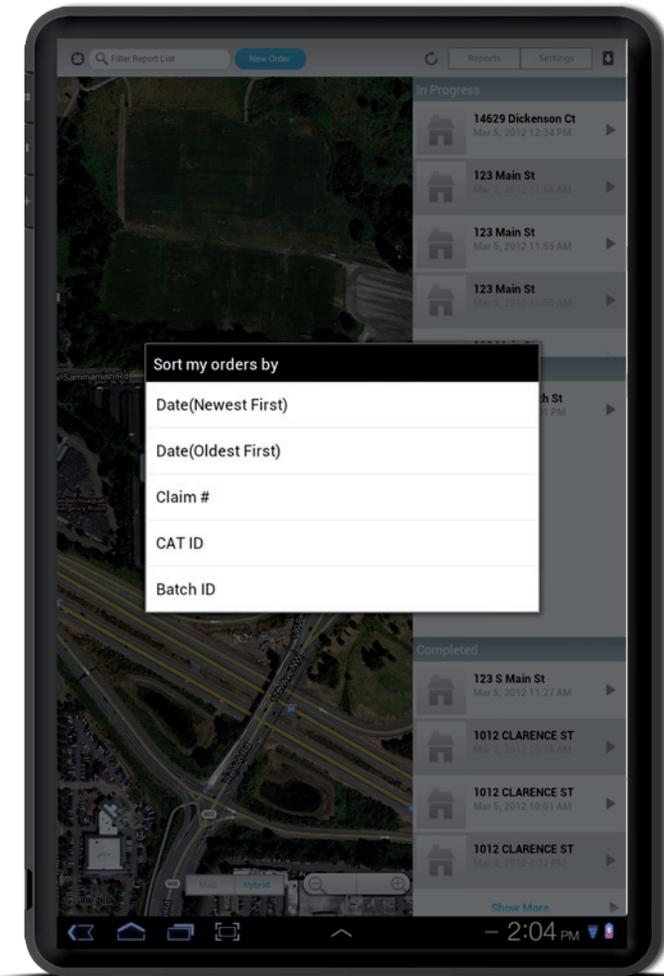
Tap the **Show More...** link to access additional reports in any of the lists.

To display reports in an alternative order, tap the section heading and choose one of the criteria listed (details on the following page).



To change the order of your report lists:

1. Tap the section detail icon in the upper right corner of the screen to display the sort filter and choose one of the criteria listed:
 - Date (Newest First)
 - Date (Oldest First)
 - Claim #
 - CAT ID
 - Batch ID
2. Swipe the list up or down and tap the desired value to select the new sort order.
3. Tap **OK** to store the new display criteria. Or tap **Cancel** to discard sort changes. Your view automatically updates to reflect the new sort order.
4. To refresh your screen, tap the **Refresh** icon in the upper left screen corner.
5. Tap the **Show More...** link to access additional reports in any of the lists.



Report Details

To access the **Report Details** page, tap an order from the **Completed** list (**In Progress** orders also access a partial Report Details page). Your report information appears in three primary sections along the right pane.

The **Report Details** section includes the following fields:

Order ID

Claim # – if associated with the order

Pitch – predominant

Valley Length – total in linear feet

Batch ID – used if the order is part of a batch

Placed – date/time the order was placed

Product – commercial or residential property

Price – per delivery parameters

Photos

All photographs associated with the order appear under the **Photos** heading. Tap a photo to edit in the main screen area.

Report

Your report is available for viewing in PDF format under the **Reports** heading. Tap the PDF icon to view the report.

Address – property

Area – total roof area

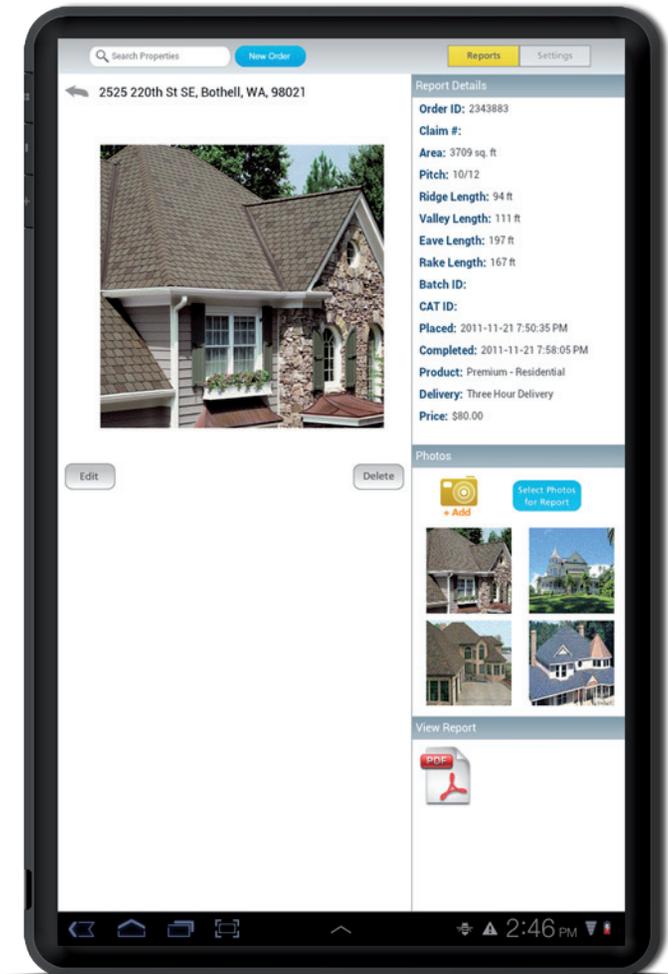
Ridge Length – total in linear feet

Eave Length – total in linear feet

Cat ID – value based on the cause of the repair

Completed – date/time the order was completed

Delivery – associated with the order preference



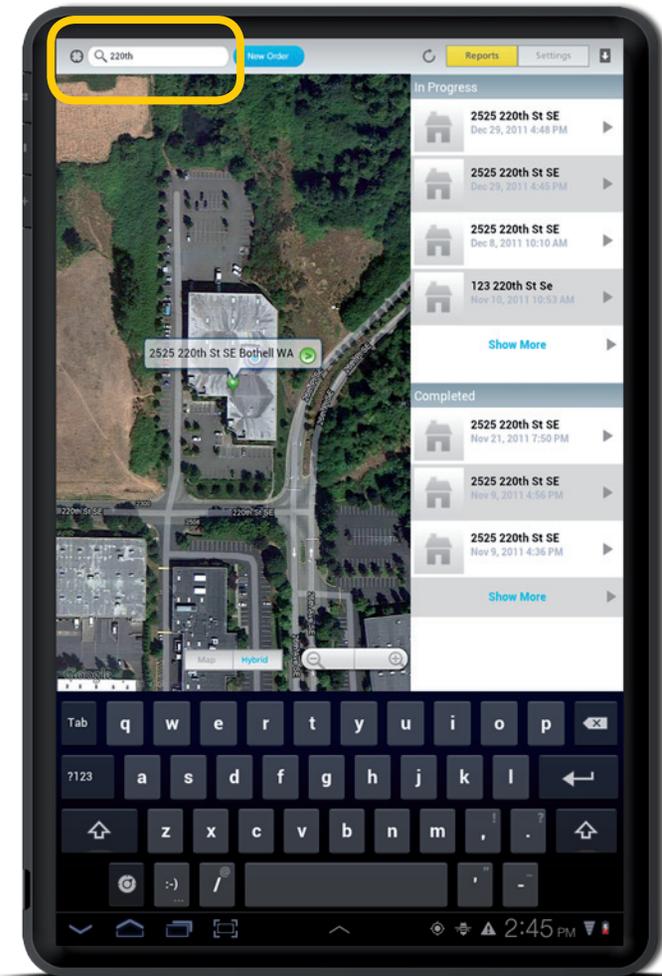
Search

Since you could potentially have many orders in the Competed or In Progress lists, EagleView provides an easy-to-use search function. This search feature matches the text string, displaying all orders that match the criteria listed.

To use the search feature:

1. Tap on the **Search** text field at the top of your screen. The keyboard control appears immediately.
2. Type the text you wish to locate. Note that your lists update dynamically as you type search text.
3. Tap the **Search** keyboard control. The keyboard disappears and your lists update to reflect your search criteria.
4. To clear search criteria and refresh your lists, tap the X at the right of the **Search** text field.

To hide the keyboard, tap the keyboard icon at the bottom right of the keyboard control.



New Orders

Adding new orders is easily accomplished using EagleView on the Android. Steps are numbered and display in order to quickly identify the process.

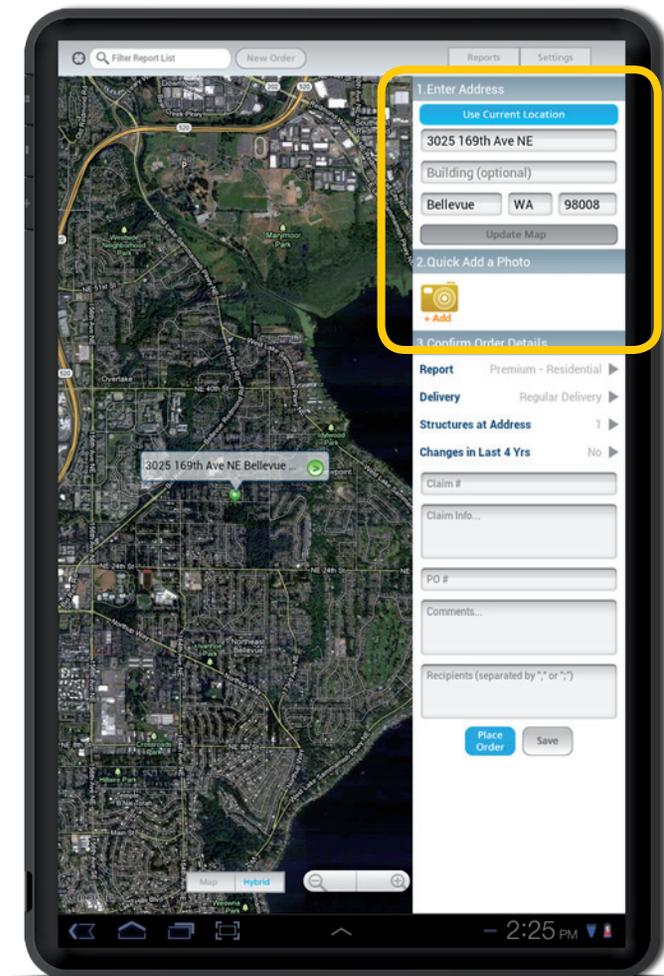
To place a new EagleView order:

1. Tap the **New Order** button at the top of your screen to access the Order screen.
2. Under the Address heading, you can choose from two different options:
 - Access the address associated with your current map image (GPS setting) by tapping the **Use Current Location** button.
 - Tap the **Address** box to access the keyboard control and type/edit the address manually. Then tap the **Update Map** button to refresh your map view to display the new address.

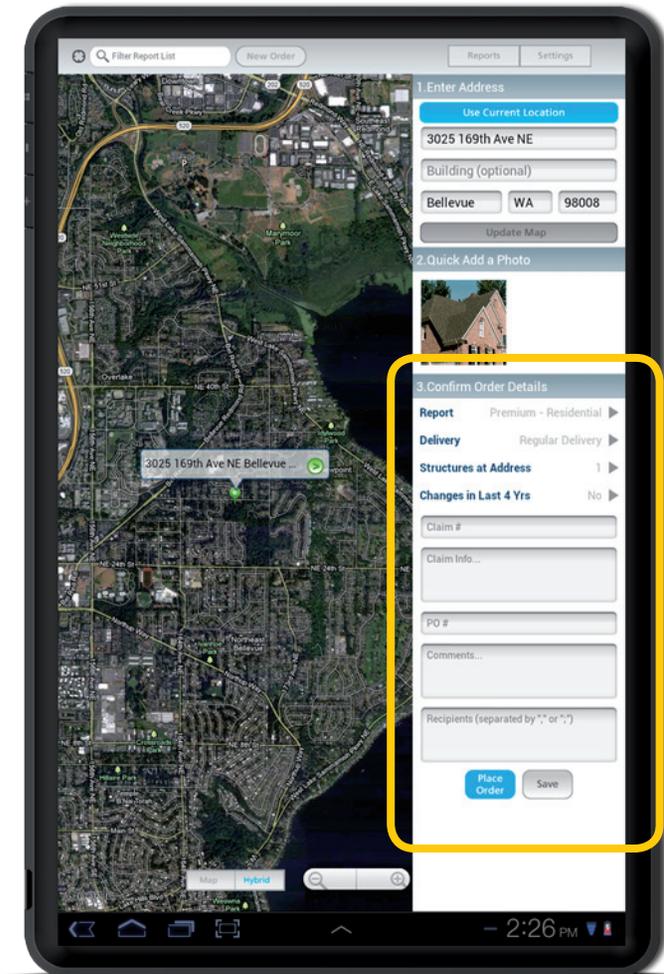
See the section entitled **Maps and Addresses** on the page 11 for additional details.

3. In the **Quick Add a Photo** area, you can attach an optional photo as needed. Add additional photos (up to six) for your EagleView report from the **Report Details** page after you submit the order.

See the section entitled **Photos** on page 12 for details.



4. Complete the order by choosing from the lists provided in the **Confirm Order** section. Swipe individual lists to view all available options. Tap the **Next** and **Previous** buttons to navigate to the next/previous field in the list.
 - Select the type of report you wish to order from the **Report** list. (This selection and **Delivery** affect pricing.)
 - From the **Delivery** list, choose a report delivery option.
 - Log the number of structures at the address by selecting a value from the **Structures** list.
 - Identify whether the structure has changed in the last four years by selecting **Yes** or **No** for the **Changes in Last 4 Yrs.** field.
5. As needed, tap and fill the remainder of the optional fields in the Confirm Order section.
 - Type the claim ID, if applicable, in the **Claim #** box.
 - Add additional claim notes in the **Claim Info...** box.
 - In the **PO#** box, type the purchase order, if applicable.
 - Type any additional order information in the **Comments** box.
 - Identify report recipients in the **Recipients** area. Separate recipient email address with commas (,) or semi-colons (;)
6. To submit your order to EagleView, tap the **Place Order** button. Or, tap **Save** to store your pending order.



Maps and Addresses

After tapping on **Use Current Location** on the **New Order** screen, a map is displayed with a pin marking your current location.

Tap on the map over the building to be measured to revise the location pin. Three controls alter map appearance.

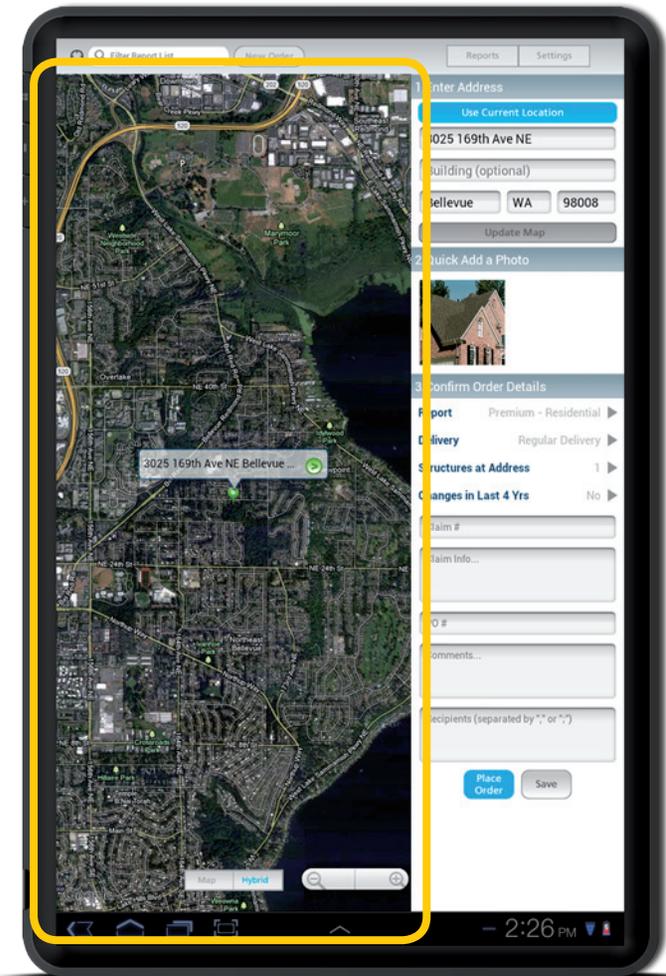
Map – default map view with street labels

Hybrid – photographic map with street overlay

The control on the upper left, with a compass icon, displays the current GPS coordinates on the map. It triangulates your current location and displays it on the map.

Address Unavailable

If your device is unable to access a valid address via your device GPS coordinates, or your Internet connection is compromised, the map displays a red location pin. At any time you can tap the address line to display the keyboard and alter the address text.

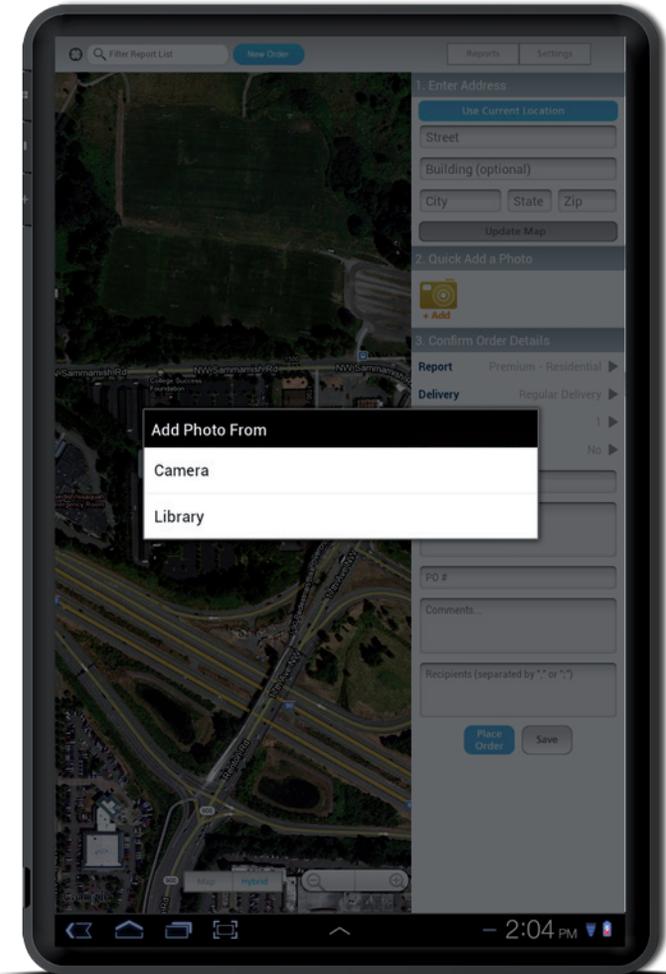


Photos

You can easily add site photos to your EagleView order by using your Android camera, or choosing from an existing photo gallery. These photos appear in the **Customer Submitted Images** section on your EagleView report.

To add photos to an order:

1. From the **New Order** page, tap the **Add** photo icon in the **Quick Add a Photo** section.
2. When asked *How would you like to choose your photo?*, select either **Library** or **Camera**.
3. If you choose **Library**, the application displays your Android photo libraries.
 - Navigate to the library or album desired.
 - Tap the photo you wish to add to your order. A larger version of the photo expands into the photo window.
 - Tap **Use** to add the photo to the order, or **Cancel** to discard photo changes and select a different photo.





4. If you choose **Camera**, your built-in Android camera control displays.

- Straighten the image and verify you can see all applicable portions of the building.
- Tap the **Camera** icon to take the photo.
- Review the photo and tap **Retake** if necessary to repeat the process.
- Use the **Move** and **Scale** feature to expand the photo in the photo window and select the applicable section.
- Tap **Use** to add the photo to your order.

Photo Editor

EagleView's Photo Editor allows you to add up to six images to your EagleView report, as well as store even more images on your local device. Photo Editor also supports the ability to edit and annotate images, save them locally on your device, and apply changes to your EagleView report.

Access Photo Editor from the following locations:

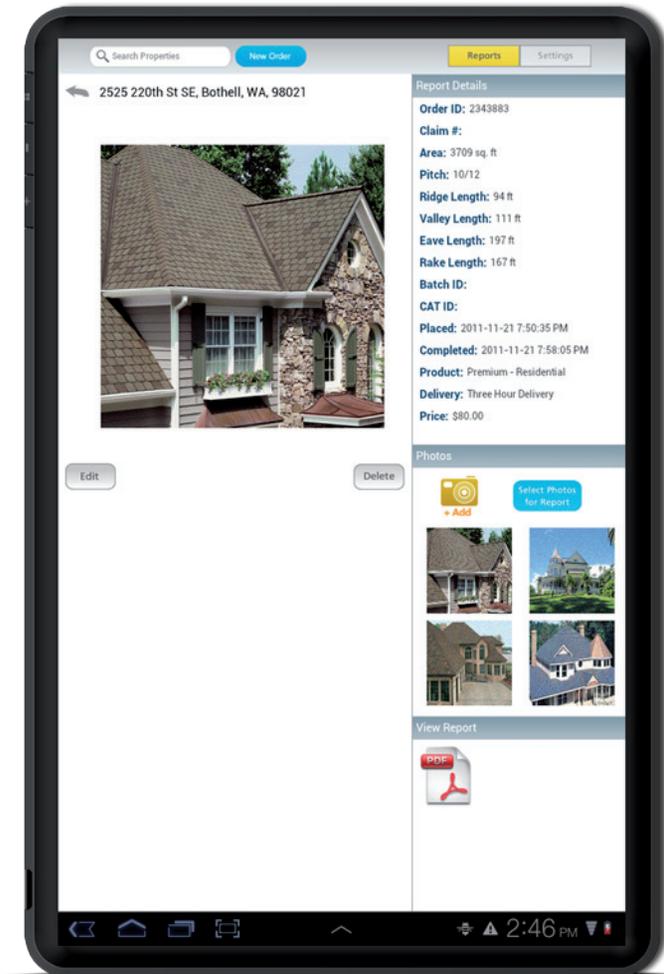
- **Completed** report > **Report Details** page
- **In Progress** report > **Report Details** page

From the Report Details page you can perform the following:

- Add additional photos
- Select photos for the report
- Delete photos
- Edit photos

To add photos:

1. From the **Report Details** page, tap the **Add** photo icon.
2. When asked *How would you like to choose your photo?*, select either **Library** or **Camera**.
3. Follow the directions on the previous pages for either the **Library** or **Camera** options.
4. Tap the **Back** icon at the upper left screen corner to return to the previous page.

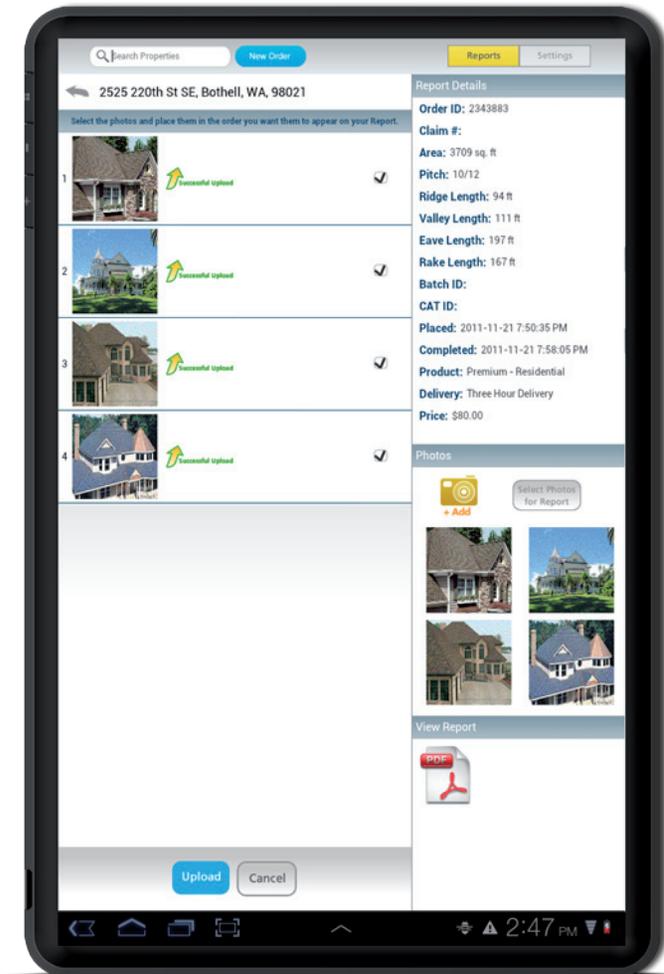


To select photos for your report:

1. From the **Report Details** page > **Photos** area, tap the Select Photos for Report icon.
2. Select or clear the check box for each photo to identify whether the image should be included in the **Customer Submitted Photos** section on your EagleView report (up to six images).
3. Adjust the photo order by selecting the image handle beside the check box and dragging the images up or down into a different order.
4. Tap **Cancel** to discard any edits.
5. To store edits, tap **Update**.
6. For **Completed** reports, answer **Yes** or **No** to the Do you want to regenerate the report? query. Answering **Yes** automatically regenerates your report, incorporating the new images.

The application uploads your edits, providing progress messages and reporting success or failure.

7. Tap **OK** to acknowledge the Update completed notice



To delete photos:

1. From the **Report Details** page > **Photos** area, choose the photo to delete. The photo loads into the image editor.
2. Tap **Delete** to remove the image from your report.
3. Answer **Yes** to the *Are you sure you want to delete the photo?* query.

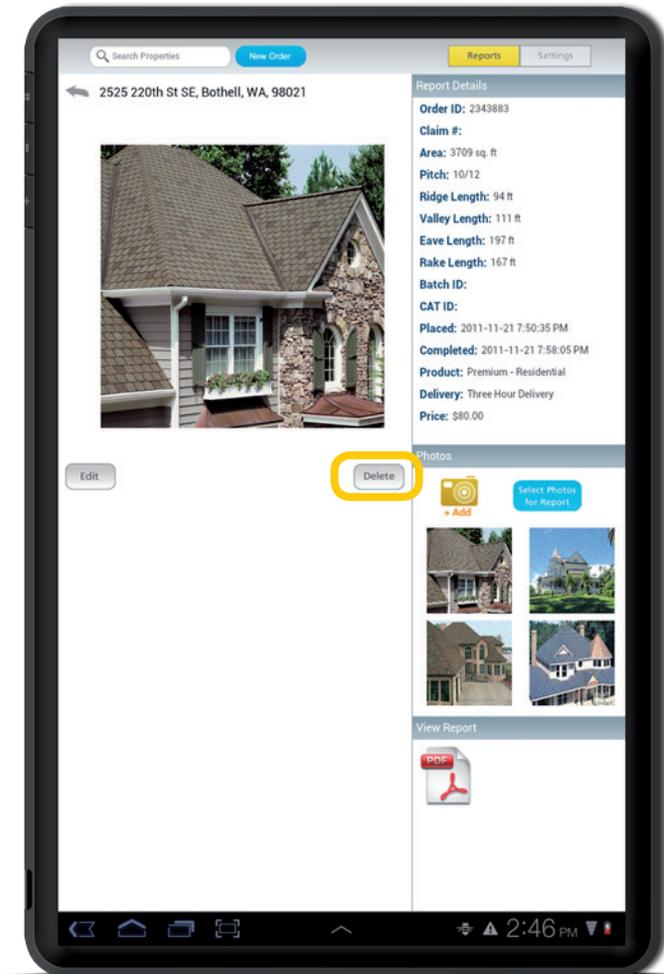


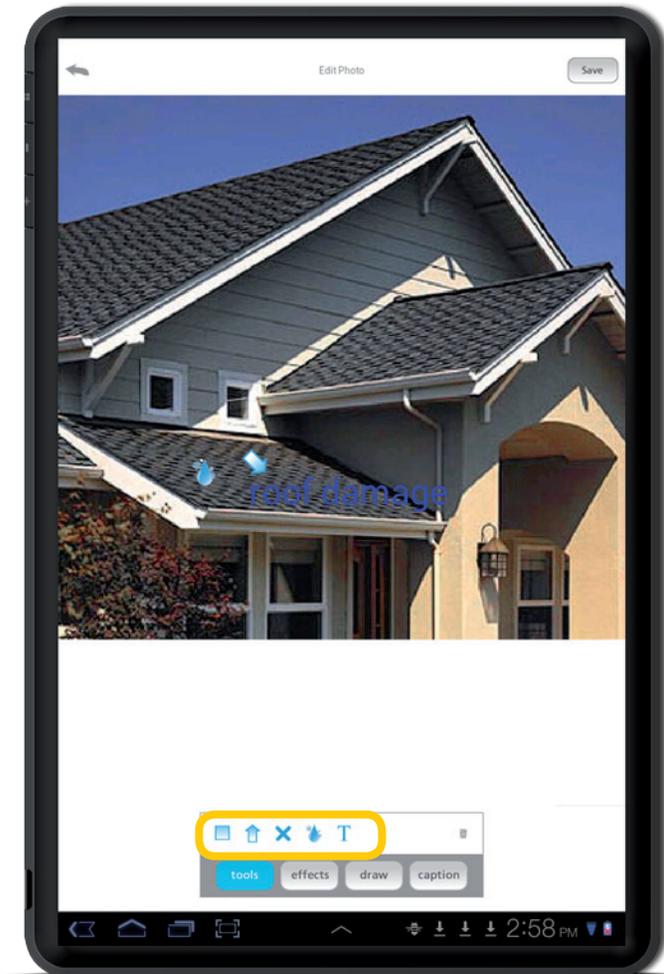
Photo Edits

Photo editing features include a comprehensive tool set that supports text and icon annotations, image effects, freeform drawing capabilities, and general image notes.

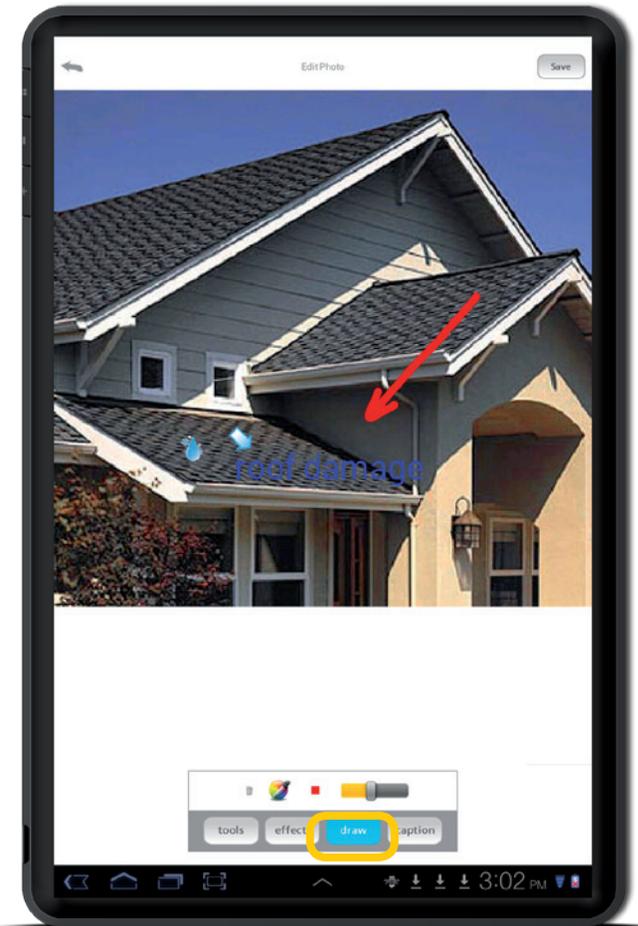
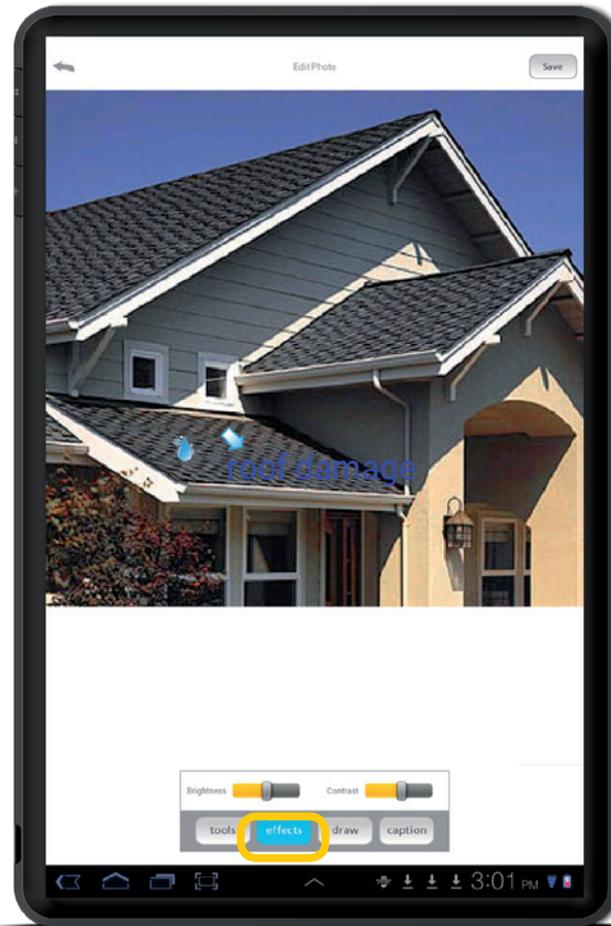
To edit photos:

1. From the **Report Details** page > **Photos** area, choose the photo to edit.
The photo loads into the image editor.
2. Tap the **Edit** button to access the **Edit Photo** page.
3. Scale as needed on the Android surface for editing.
4. To view the available toolset, touch the Android surface.
5. Choose **Tools** to annotate images as follows:
 - Use the **Square** icon and position on the photo to highlight a specific region.
 - Tap the **Arrow** icon and place on the image to bring attention to select areas.
 - Place the **X** icon (Roof Damage) to identify damage.
 - Choose the **Water** (droplet) icon to identify water damage.
 - Tap the **Text** tool to choose text color and type a note to place on the photo image.

All drawing elements can be moved, resized, and rotated on the image. To remove items placed in error, tap the item, and when the orange identifier appears, tap the trash can.



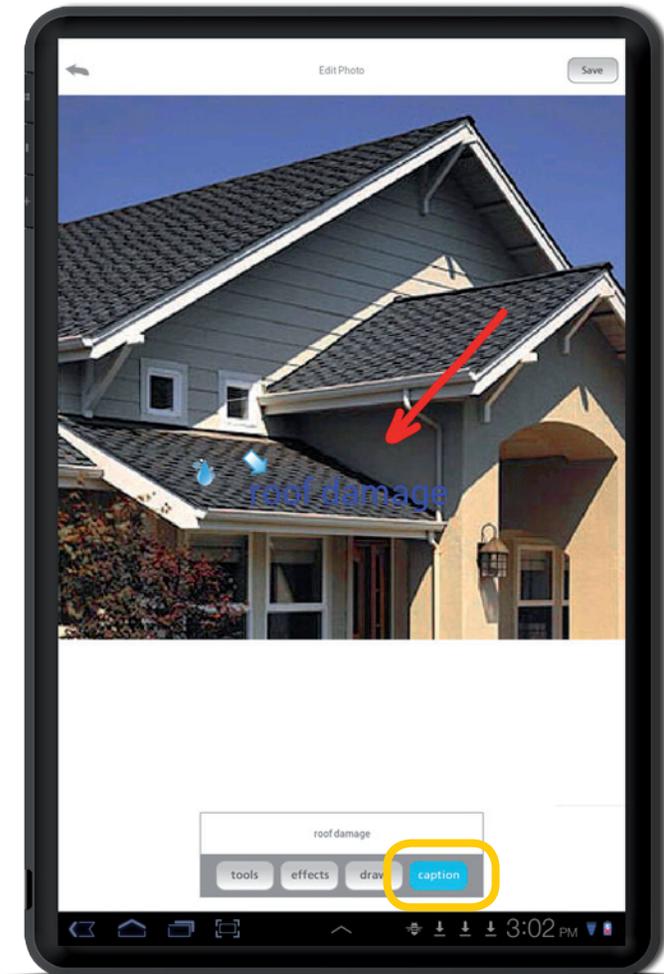
6. Tap **Effects** to access **Brightness** and **Contrast** controls. Use the applicable slider to adjust image appearance.
7. To use the freeform drawing tool, tap **Draw**.
 - Tap the color icon to choose the line draw color.
 - Adjust drawing line width with the slider.
 - Circle or highlight specific photo areas by touching the Android surface.
 - Tap the trash can icon to remove the last element(s) drawn in reverse order.



8. Choose **Caption** to add general image notes below the photo (up to 100 characters) when it displays in the **Customer Submitted Images** section on your report.
 - Tap in the caption box to access the keyboard control.
 - Type the desired caption.
9. Tap **Save** (at the top of the page) to store all photo edits.
10. Answer **Yes** or **NO** to the *Do you want to save the changes?* query. Or tap **Cancel** to discard all recent edits.
11. For **Completed** reports, answer **Yes** or **NO** to the *Do you want to regenerate the report?* query. Answering **Yes** automatically regenerates your report, incorporating the new images.

The application uploads your edits, providing progress messages and reporting success or failure.

If you attempt to exit the Photo Edit screen without saving your edits, the application prompts you to save.





Help

- Check the EagleView web site at www.eagleview.com
- Phone EagleView Customer Service at 866.659.8439
- Email us at CustomerService@eagleview.com