

EagleView[®] Android[™] Phone App Guide

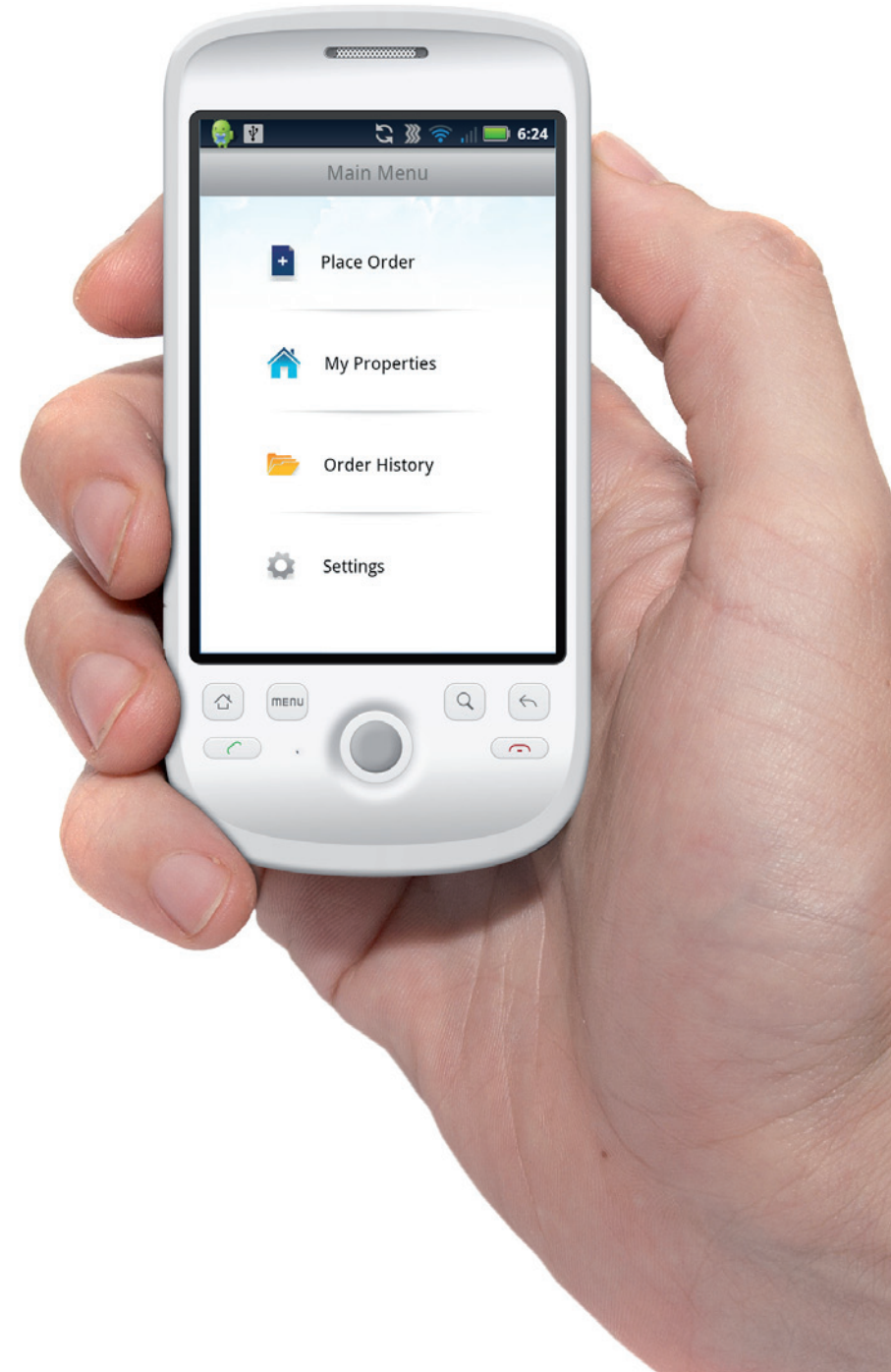




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Overview

This mobile application works seamlessly with your Android phone, providing on-site ordering based upon your GPS locations and handy access to and storage of all of your measurement details. Save time when you're on the go.

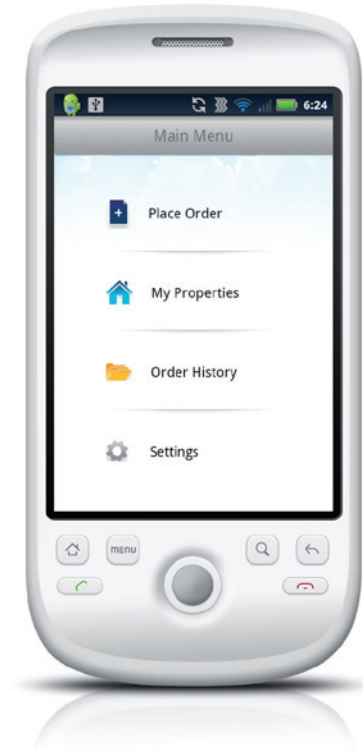
What's New

In version 3.0, you'll find an improved version of the same simple, friendly interface with two main new features:

- **Create Account:** Now you can securely create your user account directly from your phone. There is no need to make a separate visit to the www.eagleview.com website.
- **Manage Properties:** Responding to customer feedback, version 3.0 keeps all of your information for each property in one place.

Available Features:

- Create your EagleView account right on your phone
- Manage Properties
- Automatically log in
- Easily place new orders anytime, from anywhere
- Attach property photos to your order
- Edit property photos right on your phone
- Check the status of pending orders
- Receive completed orders the moment they're ready
- View and store all of your reports on your phone
- Access valuable report measurement data and details while away from your desk
- The accuracy and customer service you deserve



Getting Started

Installation

On the Android phone, select the **Google Play** icon. Search for **EagleView**. From there, follow the instructions for downloading and installation.

Launching

After installation, select the EagleView icon on your device to launch the application.

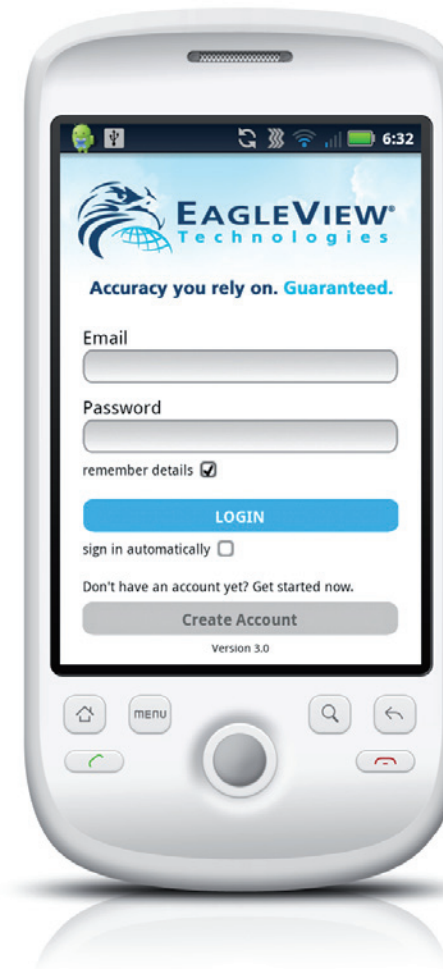


Sign-In Screen

Enter your email address and password. Select **Login**.

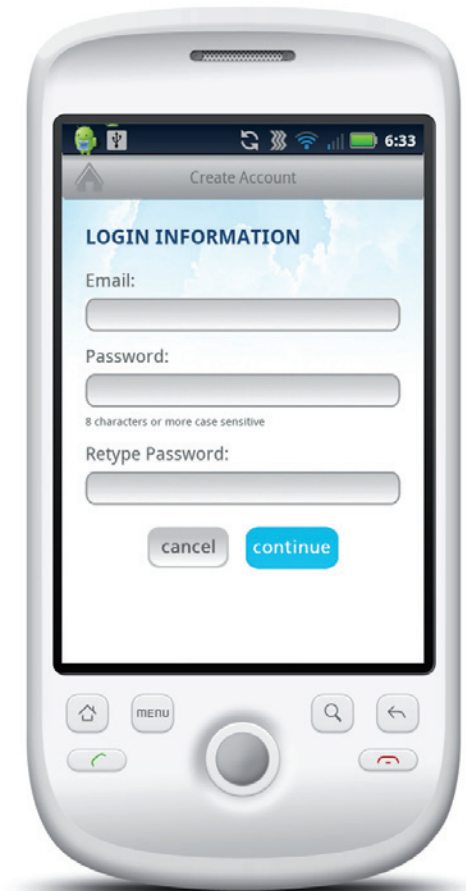
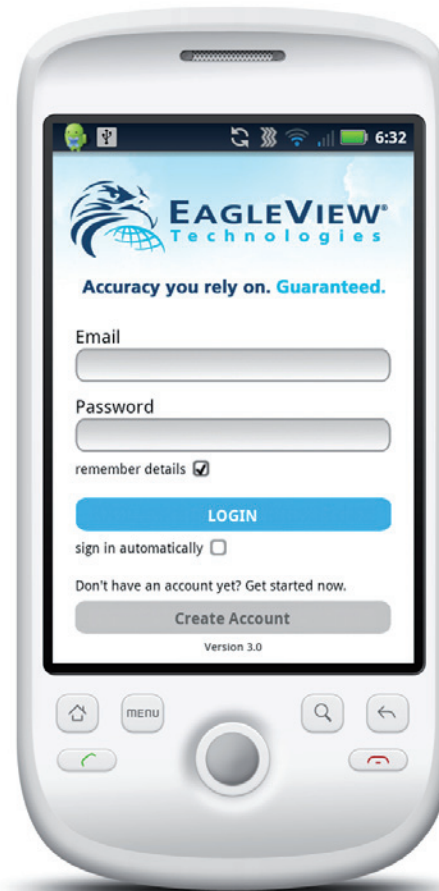
Remember Details: By enabling this option, the EagleView App will remember your settings between uses.

Login automatically: This setting enables automatic sign in. Automatic sign-in can be turned off on the Settings screen.



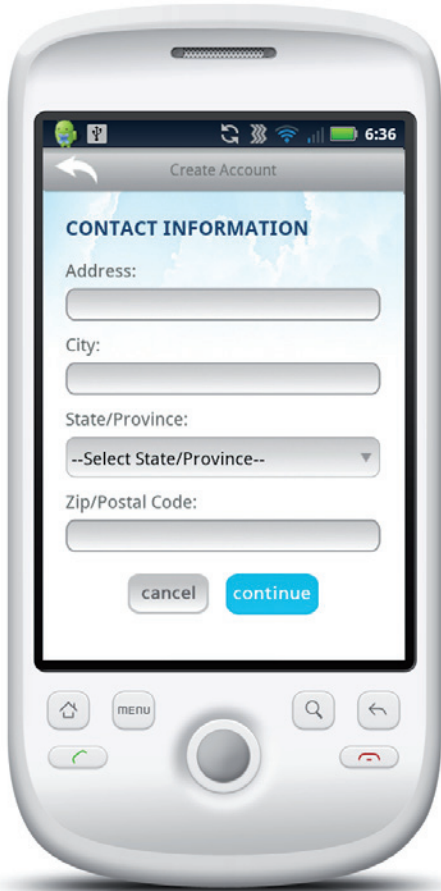
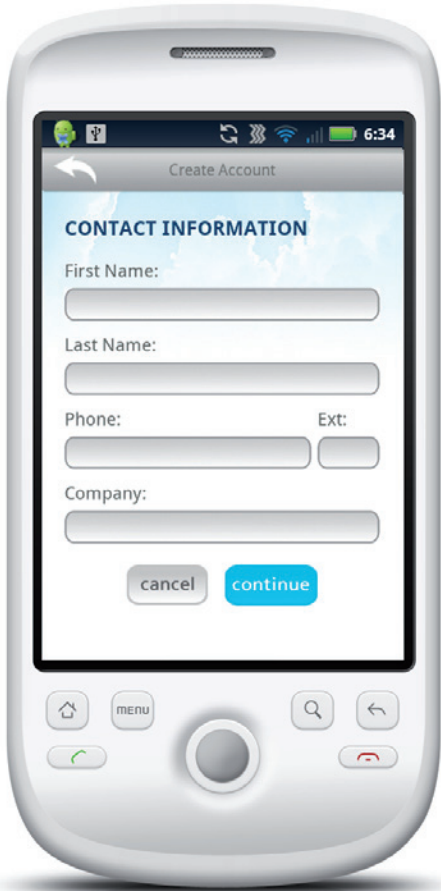
Create an Account

If you don't already have an EagleView account, you can now create one right on your phone. Select **Create Account**, enter your email address, choose a password and select **Continue**.

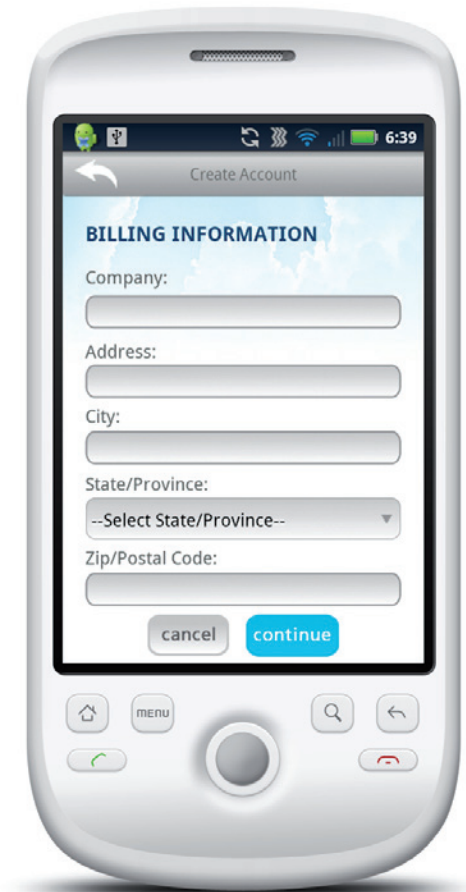
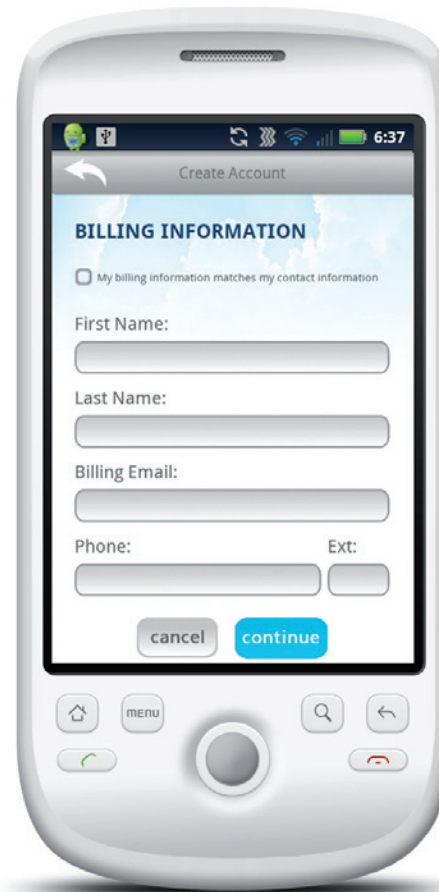




On the next two screens, enter your contact information.

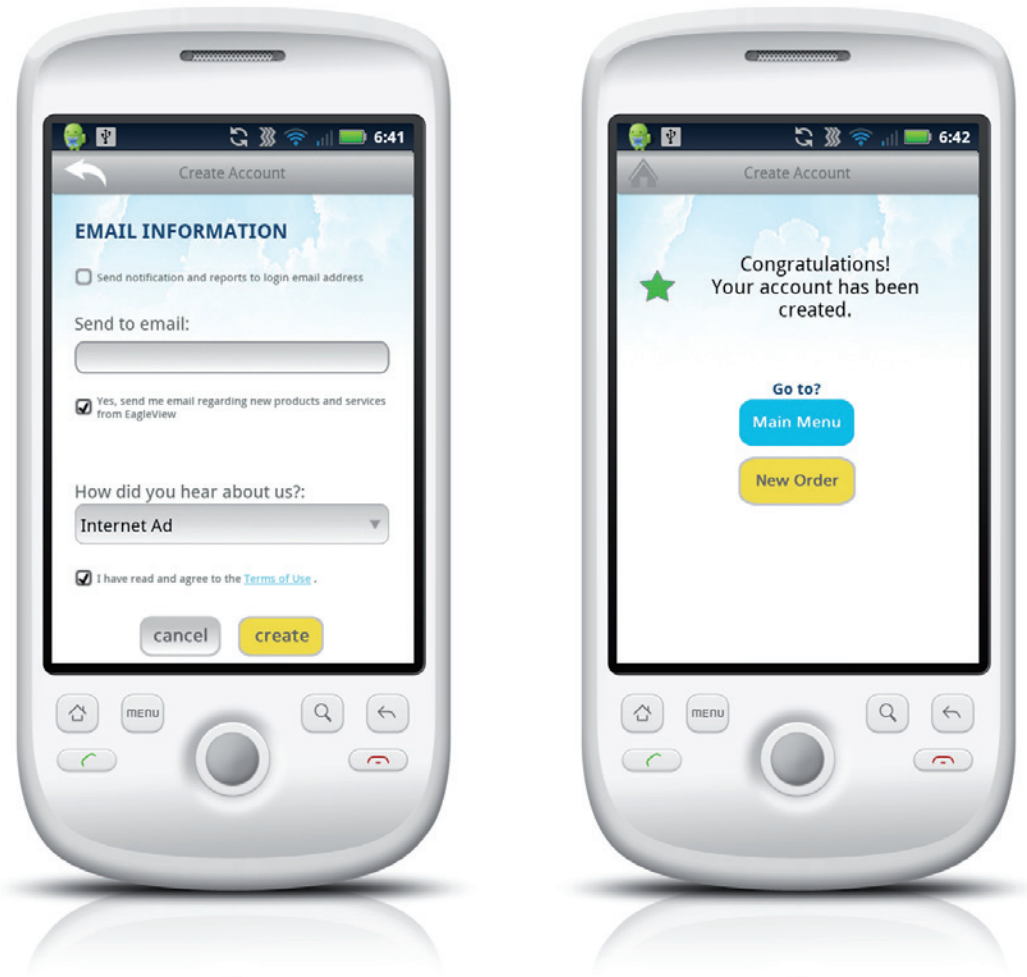


The next screen is for your billing information. If this is the same as the contact information you've already entered, select ***My billing information matches my contact information***, otherwise enter your billing information, then select ***Continue***.



Next, enter your email information. You can choose to have notifications and reports sent to your login email address or you can enter a different address. You can also choose to receive emails about new EagleView products and services. Also on this screen, you can tell us how you heard about EagleView.

After you confirm that you've read the Terms of Use, click **Create**. A confirmation screen will appear. From there you can return to the EagleView home page or immediately start to create a new order.

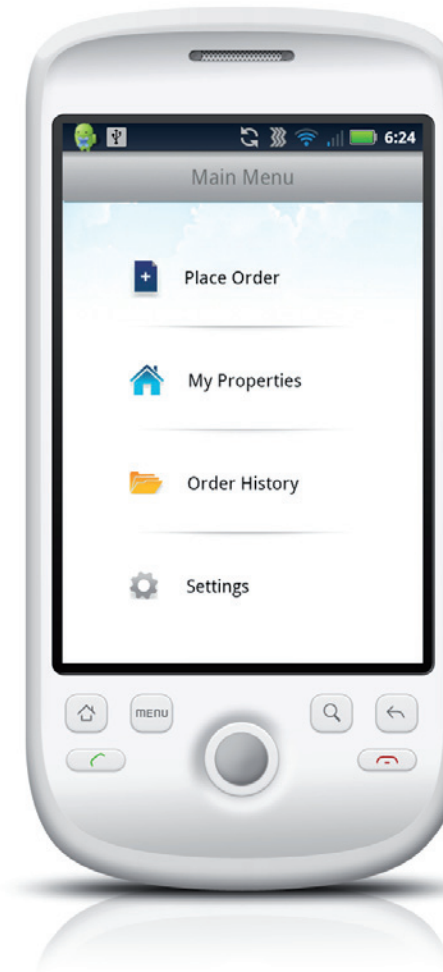


Main Menu

After logging in, the main menu appears.

From here, you can place orders, view your properties, view your order history and change your EagleView settings.

Note: The *My Properties* button is a new organizational feature for EagleView 3.0. All of the photos and products for each property are stored together so all materials and information related to a property are easily accessible.





Place Order

To place a new EagleView order, click the **Place Order** button on the main menu. This brings up the Property Information screen.

You can either:

- Select **use existing property** to start a new order on a property that was previously entered.
- Enter new address manually (create new property).
- Select **use map view** to select the property from the map using your current location (create new property).

If this is a new property, enter a name for it, then select **Save**. This will create a new property.

When all the required information has been entered and saved, the **Place Order** and **Add & Edit Photos** buttons become active.

Use Existing Property

Use Map View

Enter Address Manually

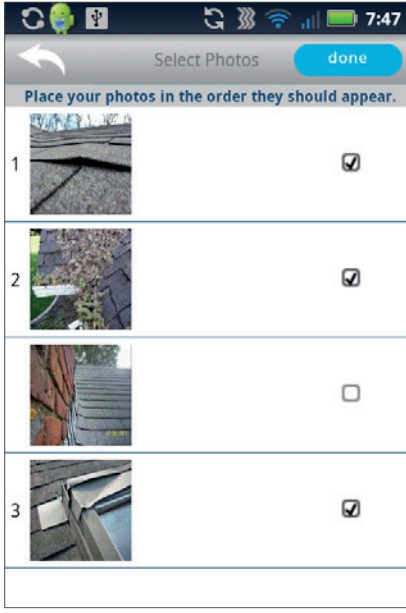
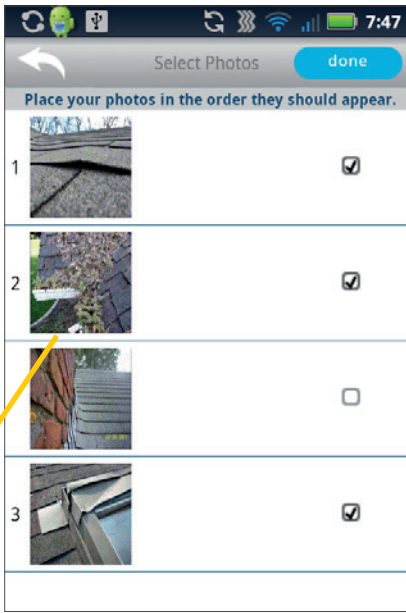
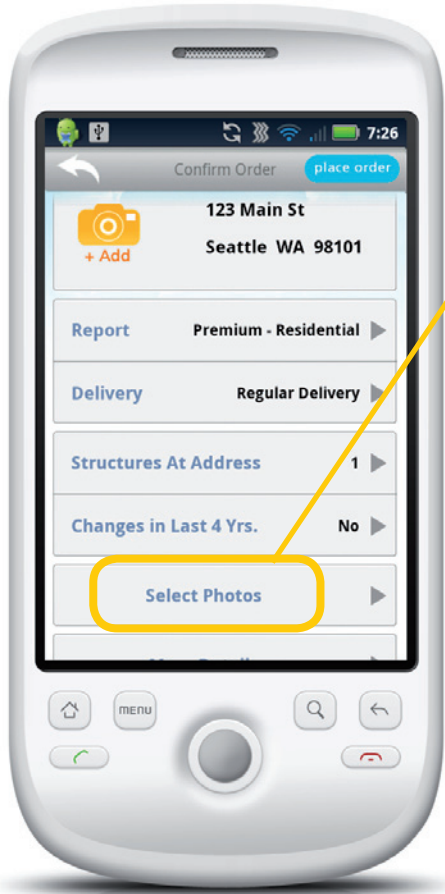


Confirm Order

When you select **Place Order**, the Confirm Order screen appears. From here you choose your product type, delivery type, number of structures to be measured, whether there have been changes in the last four years, select report photos (if desired) and more. Under **More Details** you can enter a claim number, PO number and add additional email addresses where you would like your report sent.

Select Report Photos: Here you can choose which of your property photos to include on the report. Check the box next to the appropriate photos. You can choose the order the photos will appear on the report by holding down on the photo and sliding it up or down to the desired location.

Note: If you don't have any photos associated with this property you can quickly add one photo to the report on the Confirm Order page by selecting the orange camera button. If there are already photos associated with the property this button will be disabled.

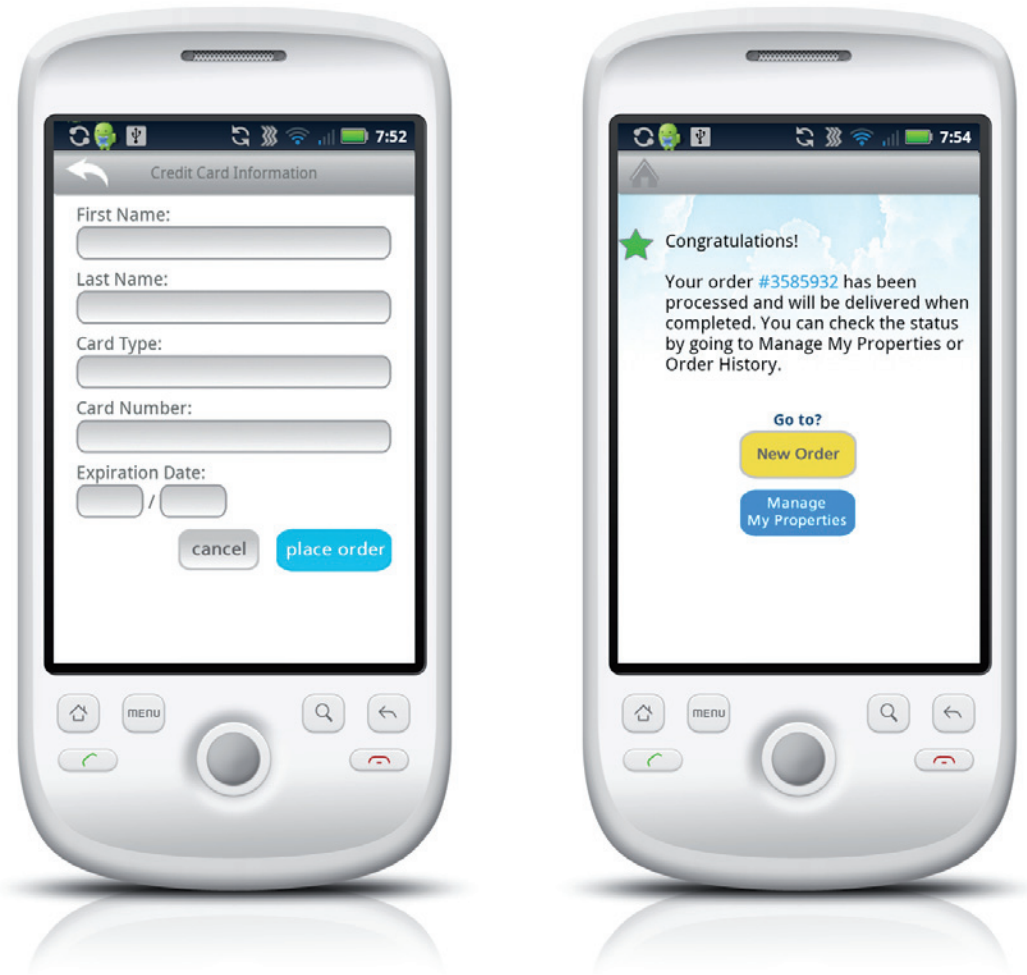


Credit Card Information

If you do not already have payment information on file, the Credit Card Information screen will appear.

Enter cardholder's name, select the card type from the drop down list, enter the card number (with no spaces) and select the expiration date from the month and day selector. Then select **Place Order**.

Your credit or debit card will be authorized upon placing your order, but will not be charged until your report is delivered. Authorization may show on your debit card but you will not be charged until the report is sent. Prices vary depending on membership level, products ordered and the size of the roof. Please contact Customer Service for details: 1-866-659-8439.



My Properties

Selecting **My Properties** on the main menu brings up a listing of all your properties.

Sort: The properties can be sorted by the Property Name or the Created Date. Select the down arrow to choose how you would like to sort your properties.

Search: If you want to quickly find a property, enter part of the information for that property in the search bar. Only those properties that contain that text in their name or address will be listed. To clear the search bar, click **Cancel**.

Add Property: If you need to add a new property, select **+ Property** at the top of the screen to create a new property.

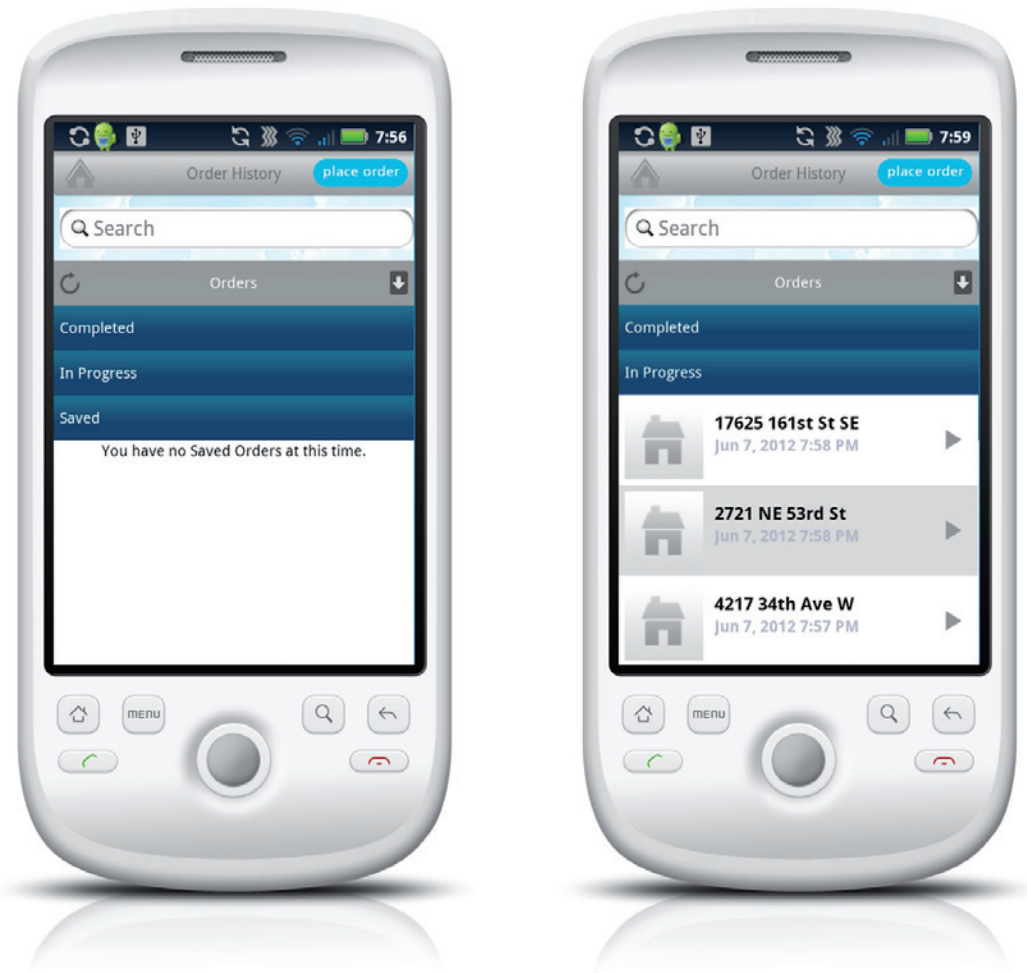
Select a property to view the property information page. From there you can place an order for that property and/or add and edit photos. (See the Confirm Order section on page 11 for place order instructions and the Photos section on page 18 for adding/editing photo instructions.)



Order History

Select **Order History** from the main menu to view the Order History page. Orders are divided into three sections: Completed, In Progress and Saved. Selecting a category will reveal the orders contained in that section.

The Order History page is sortable and searchable. To sort, select the down arrow and choose how you would like to sort your orders. To search, enter address related text in the search bar. Select an order to view order details.



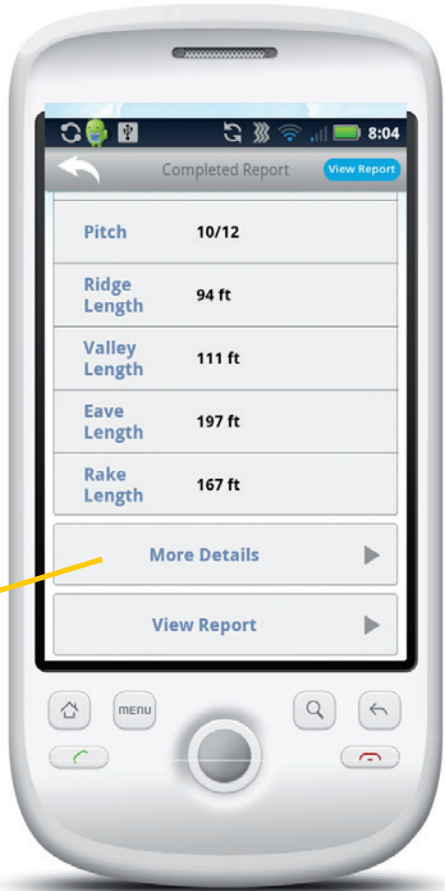
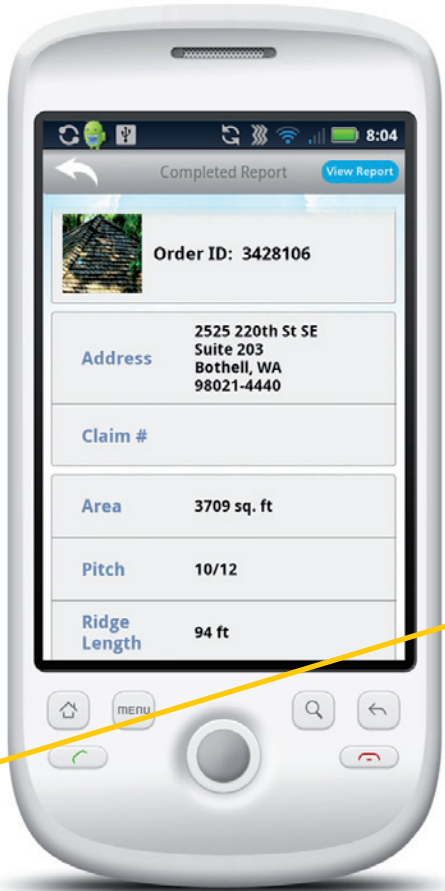
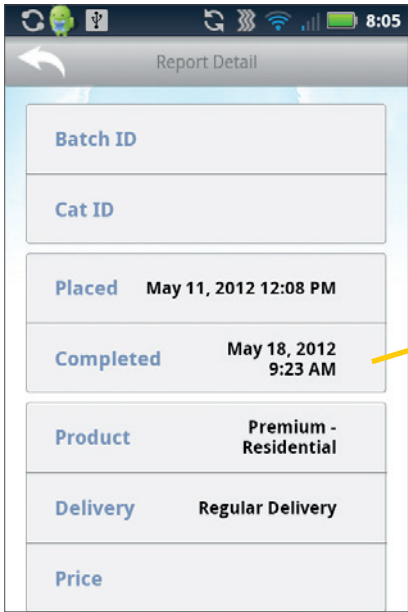


Completed Reports

From the Order History page or from the Property Details page you can view information about completed reports.

More Details: Select *More Details* to view additional order information.

View Report: Select *View Report* to view the PDF.

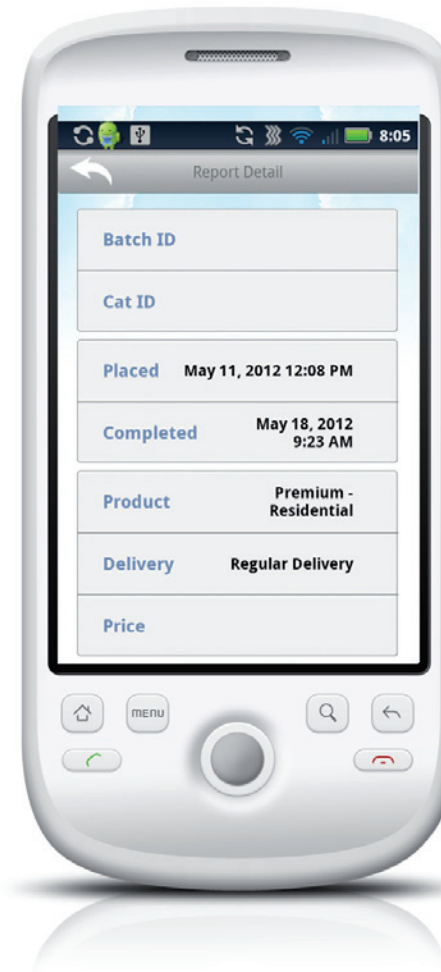


In Progress Reports

From the Order History page or from the Property Details page you can view information about reports that are in progress.

Saved Orders

From the Order History page you can view saved orders. Selecting a saved order will take you back to the Confirm Order screen where you can place the order.



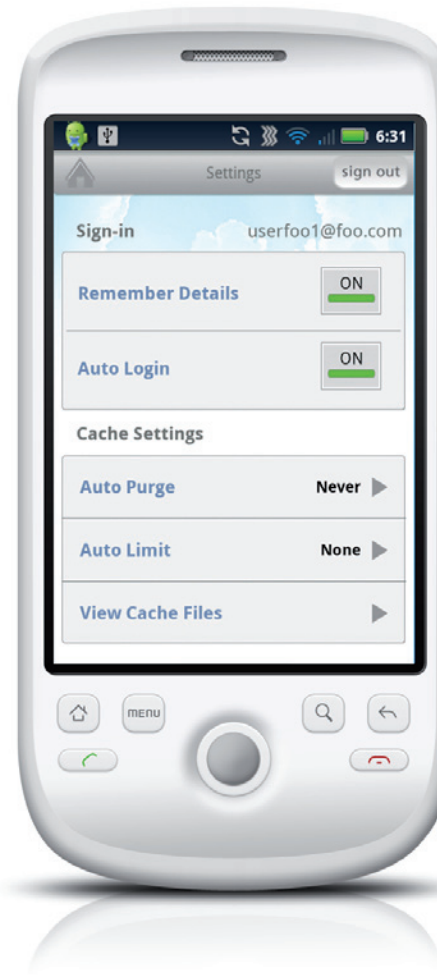
Settings

Select **Settings** to view the settings page.

Remember Details: By enabling this option, the EagleView App will remember your login credentials between uses.

Sign in automatically: This setting enables or disables automatic sign-in.

Cache Settings: You can set how often (if at all) you would like the cache deleted and/or limit the number of cached files.

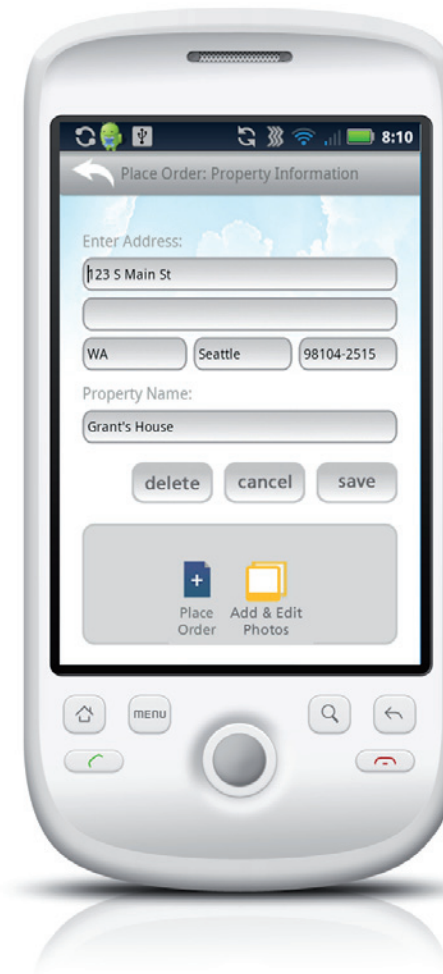


Photos

With the EagleView Mobile app you have the ability to add Customer Submitted Images to your properties (up to 15 per property) and to include them on your reports (up to 6 per report). You can also edit and annotate images, save them locally on the device and apply those changes to your EagleView report before it is complete. Or if your report has already been delivered you can regenerate a report to include images.

Photo Management

Photos are stored at the property level. To add or view photos for a property select the **Add & Edit Photos** button on the property page.

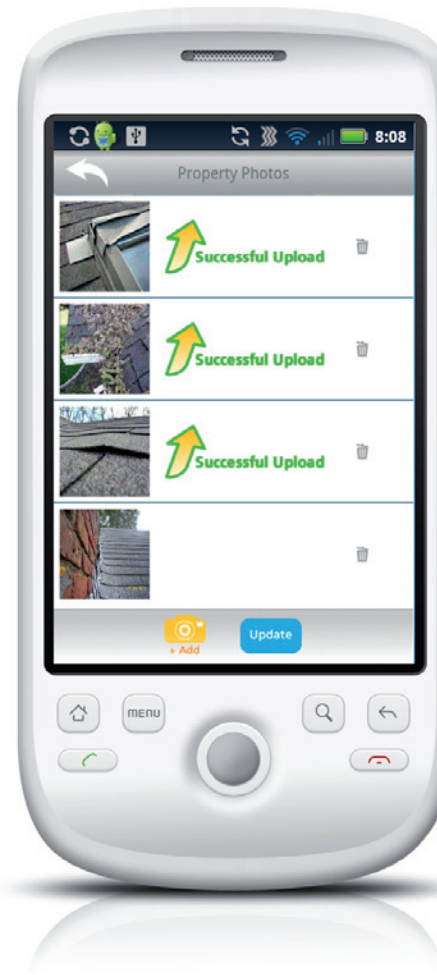


Property Photos

Add Photos: Select the **+ Add** button to add photos. You will have the choice to take a photo or to select one from your photo library. Once you have added one or more photos to the property, select **Update** to upload the photos.

Delete Photos: Select the garbage can next to a photo to delete that image. You will be asked if you are sure you want to delete the photo.

View/Edit a Photo: Select a photo to view and edit the image. See *Photo Editing*.



Report Photos

To view photos for a completed report select **View Report** on the property page to bring up the Completed Report page, then select **Select Photos**. On the Select Photos screen you will see a list of all photos associated with the property. The photos associated with the report will have a check mark next to them. It is possible to add photos to a report after it has been completed and then regenerate the report.



Regenerate Report: Select or deselect photos, reorder them as necessary, then select **update**. Back on the Completed Report page select **Regenerate Report**. When the report is finished regenerating you can view it by selecting **View Report**.

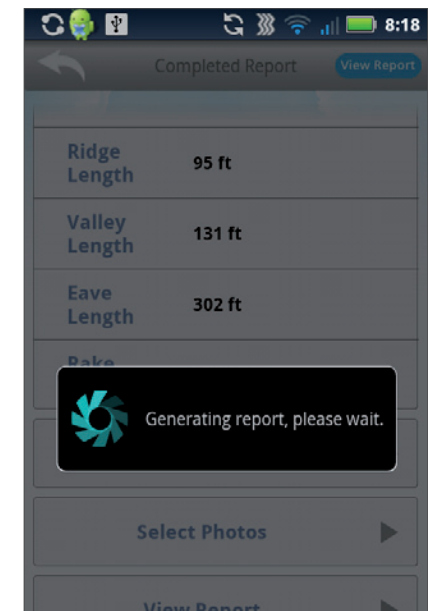
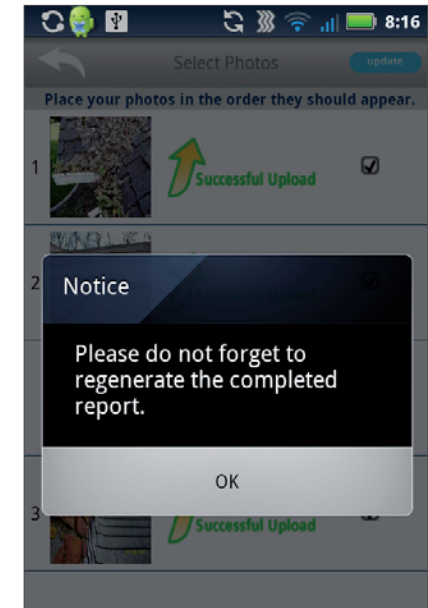
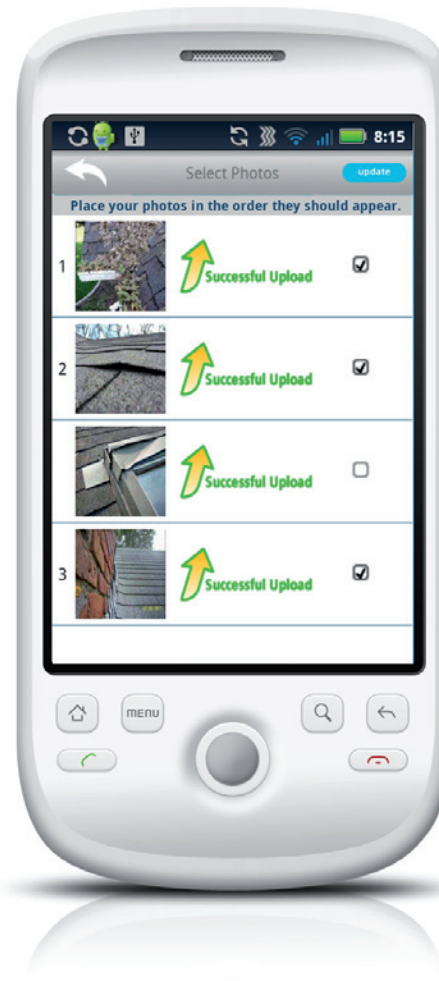


Photo Editing

The Photo Editor is accessed when you select an individual image from the Property Photos Screen. There are four photo editing sections:

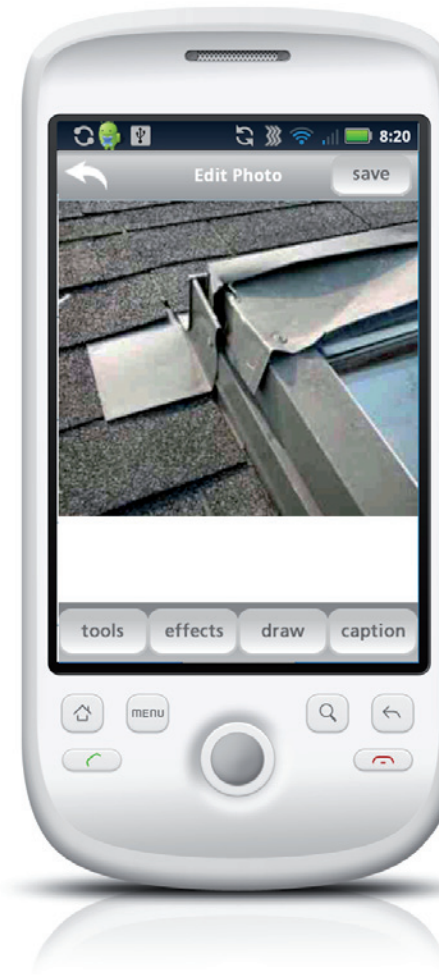
Tools: Add selection box, arrow, damage icon, water damage icon or text to the photo.

Effects: Adjust brightness and contrast.

Draw: Use your finger to draw on the image.


Caption: Add a caption to the photo.


Select the desired edit function from the menu bar at the bottom of the screen.



Tools

Icons: To add an icon to the photo select from the four options. The icon will appear on the photo.


 **Selection Box** (translucent box to indicate a selected region)

 **Arrow** (call attention to a specific area of photo)

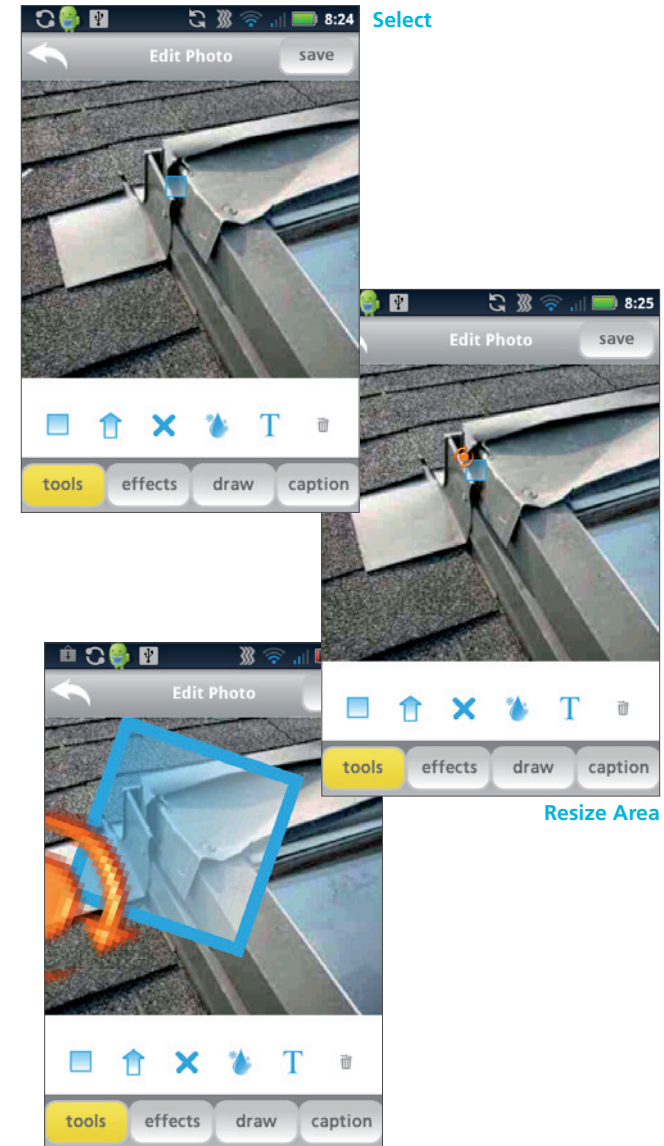
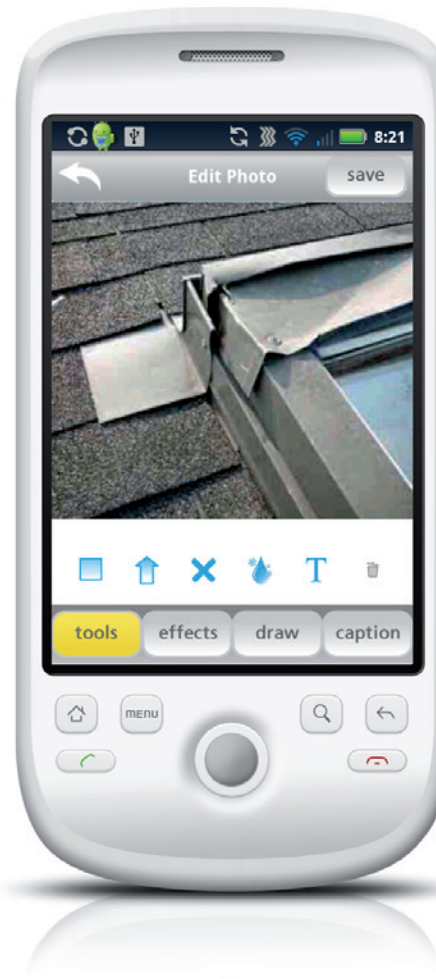
 **Damage Indicator** (mark a specific area of photo)

 **Raindrop** (indicate water damage)

Move Icon: Hold down on the icon with your finger and slide to the desired location on the photo.

Resize and Rotate Icon: To resize and rotate select the icon by tapping on it once.  The orange rotate/resize button will appear. Hold down the orange button and slide your finger away or towards the icon to make it bigger or smaller. Slide your finger in a circular motion to rotate the icon.

Delete: To delete, select the icon on the photo then select the trash can.



Rotate Area

Resize Area

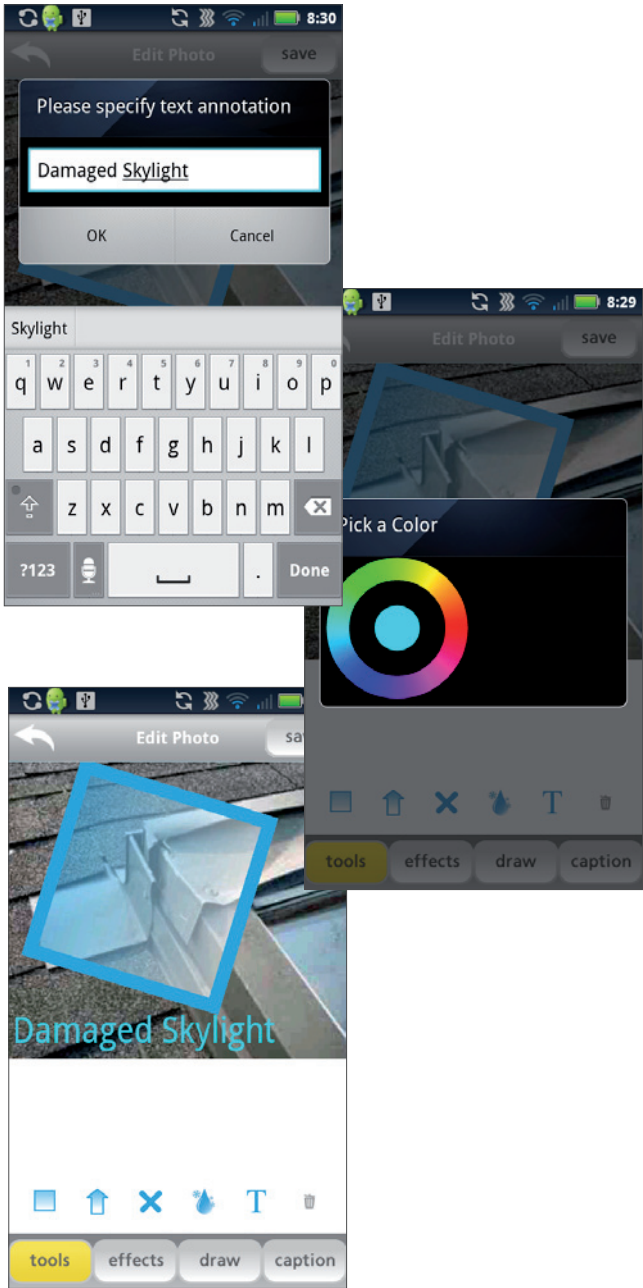
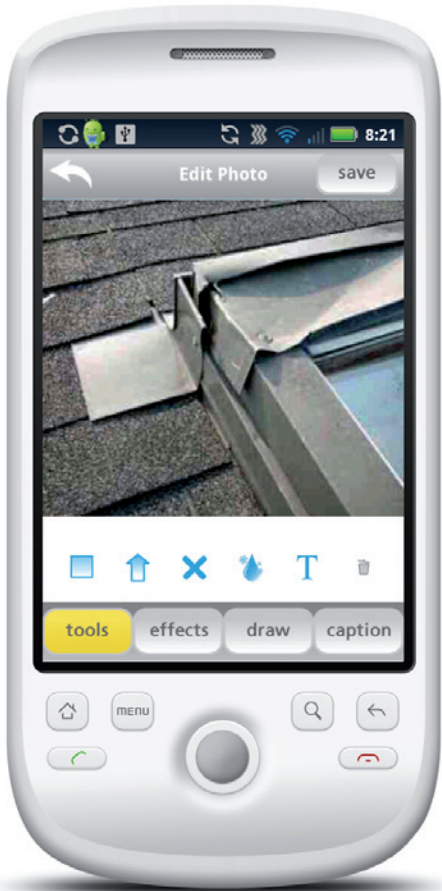
Select



Text: To add text to the photo select the text icon. **T**
A box will appear on the screen where you can enter the text you would like to see on your photo and choose what color the text should be.

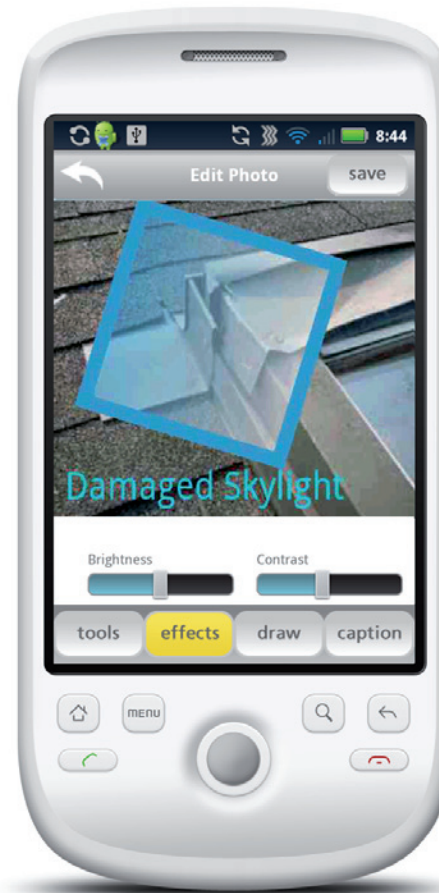
Color: To change the color of the text tap on the color box (will always default to bright green). This will bring up a color palette. Tap on the screen to indicate the desired color. The selected color will appear in the box in the upper-right-hand corner. The slider at the bottom of the screen can be used to darken the color. Select **choose** when you have settled on the right color.

Text can be moved, resized and deleted in the same manner as the icons. Text cannot be rotated.



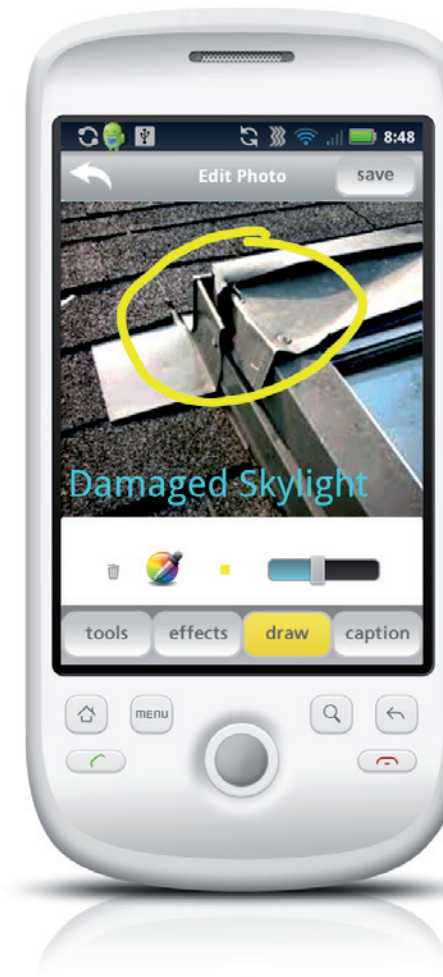
Effects

Select the **effects** button to access the brightness and contrast controls. Use the sliders to adjust the brightness and contrast so that the photo (or portion of the photo that you want to draw attention to) is clearer and more pleasant to view.



Draw

Select the **draw** button to use your finger to mark the photo. Select the color wheel to choose a color (the default color is bright green). Use the slider to change the thickness of the line. If you aren't happy with your drawing simply tap on the garbage can to delete what you have just drawn.



Caption

Select the **caption** button to enter text that will appear beneath the photo.

Getting Help

For assistance with this application:

- Check the EagleView web site at www.eagleview.com
- Contact EagleView Customer Service at 866-659-8439.
- Email us at CustomerService@eagleview.com.

